# All the right moves – South Africa



REMOVALS, STORAGE AND INTERNATIONAL SHIPPING

Britannia

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# Importing Goods To South Africa

#### **Importing Personal Effects**

Shipments of household goods and personal effects are allowed duty free entry, provided that they have been owned and used for at least 6 months prior to importation.

In order to clear your goods through customs you must be in the country prior to the arrival of your goods.

#### Documentation

Britannia and our agents will assist you to complete the customs formalities. To assist us with this please let us have a copy of your passport (and visa if applicable).

Our Britannia agents will supply you with the appropriate import documentation before the arrival of your goods: which you must complete to facilitate the clearance of your consignment.

To avoid additional charges it is essential that documentation is completed and returned promptly.

#### **Prohibitions and Restrictions**

In general it is in your interest not to import the following items.

- Firearms & ammunition
- Inflammable goods & substances
- Plants & plant material
- Foodstuffs, perishables or otherwise
- Alcohol, narcotics and dangerous goods
- Pornography





#### **Transit Times**

Groupage or shared load consignments usually take 8 to 12 weeks door to door. However, this can vary depending on volumes being shipped, customs or immigration delays and prevailing weather conditions.

Sole use containers usually take 21 to 36 days port to port, subject to which shipping line is used. There is a weekly service to all major ports.

#### **Tracking Consignment**

All groupage consignments will be bar coded before they are loaded into the shipping container. This will ensure that no items are left at origin and allow Britannia to check the status of your goods in transit.

#### **Additional Services**

Britannia can provide a variety of complementary services to make your moving experience as efficient and easy as possible. From International foreign exchange to helping you relocate your family's pets. For further information about Britannia's partner companies please visit http://www.britannia-movers.co.uk/additional-services

#### **Motor Vehicles**

The import of right hand motor vehicles is permitted providing they have been owned longer than 12 months prior to importation, and subject to import permit and local duty and taxes.



## Britannia

## Welcome To Britannia South Africa

#### **Customs clearance**

It normally takes 7 to 10 days for customs clearance and delivery. The time taken to clear goods through customs can be affected by Government policy, X-raying of goods, physical inspection, volume of traffic and the levy of any import duties or taxes. Charges raised by customs or quarantine officials will be paid for by our Britannia agents, who will seek reimbursement from yourselves prior to delivery.

#### Britannia In South Africa

Britannia Movers has enjoyed a long standing presence in South Africa via our two offices in Cape Town and Johannesburg. As a highly popular destination for British ex pats moving overseas the ability to provide a fully door to door Britannia moving experience is an option that many customers take advantage of whether moving out to South Africa or coming back home.

Britannia's two offices provide all the services and standards that customers are used to from Britannia in the UK. Both Britannia Aidan K in Cape Town and Britannia Brytons in Johannesburg are family run operations, thus reflecting the Britannia Movers set up back in the UK. Apart from the obvious advantages of using Britannia throughout your move to or from South Africa; our offices can provide you with useful destination information regards your new surroundings and are always on hand to offer advice and guidance to help you acclimatise as soon as possible.





#### Storage

Should you require storage prior to delivery this can be arranged. You should expect to pay locally a one off storage handling fee, plus a monthly storage charge. Please ensure that your marine insurance policy is extended for the period of the storage.

#### **Destination Services**

Following customs clearance your consignment will be delivered to your home, if you have paid for a door to door service, on a mutually convenient date. Goods will be delivered into your new home and placed in the relevant rooms as directed by you.

Professionally wrapped and packed goods will be unwrapped and cartons unpacked onto a flat surface.

All used packing materials will be removed from site on the delivery day.

Although, there will be insurance implications, you do reserve the right not to have some or all items unpacked or unwrapped should you so choose.











# Your Moving Guide Checklist

#### **Three Months Before**

- □ Arrange for a pre-move survey with Britannia
- $\hfill\square$  Have a clear idea what you would to take with you
- □ Arrange for quote for the transportation of your family pet

#### Six Weeks Before

- Book move date with Britannia
- □ Agree moving plan with Britannia
- □ Make a list of items to be moved, which will need particular care
- □ Book pet transport carrier and confirm logistics
- Advise of new school addresses so that education records can be passed on quickly
- □ Doctor de-register. If undergoing hospital treatment, notify a new doctor as soon as possible

#### Four Weeks Before

- Advise schools/Day-care centres of movement and obtain records
- □ Cancel memberships including gym, library etc
- □ Arrange financial affairs; foreign exchange, pension transfers and bank accounts

#### **Three Weeks Before**

- Confirm childcare arrangements for moving day
- Plan the best way to look after pets on moving day and confirm itinerary for transportation
- Clear out unwanted belongings
- □ Start using up food from the freezer

#### **Two Weeks Before**

Contact service providers to arrange final accounts and meter readings

	Telecoms/digital/cable TV provider			/	
	Electricity supplier				
	🗆 Gas/Oil supplier				
	Water Rates				
	🗆 Local Council Taxes				
	Credit card/store card or credit card protection companies				
	TV Licence				
	Notify all hire purchase/lease/standing orders	or	loans	сс	ompanies

#### Notify plans of movement:-

Dentist

Optician

□ Amend insurance cover on buildings, household contents, motor, life etc

 $\Box$  National Insurance

🗆 Child Benefit

- □ Motor vehicle registration
- Driving Licence (DVLA)
- Pension company
- □ Redirection of mail through the Post Office to family or friends (visit your local Post Office for details)
- □ Send out change of address cards to friends, relatives, clubs and organisations
- Organise the disconnection and reconnection of domestic appliances: washing machine, cooker, dishwasher

#### **Two Days Before**

- □ Defrost the fridge and freezer
- □ Cancel any regular deliveries (milk, newspapers)

#### The Day Before

- □ Check drawers and trunks/chests for any fragile items
- Place any liquids, oils and paints to be moved in sealed containers
- Take down curtains and blinds
- Put together a pile of 'do not remove' essentials: passports, tickets, itineraries, coats, handbags, snacks, cleaning materials
- Pack small valuables separately and leave with essentials pile e.g. jewellery, watches, money, bonds, coins, stamps etc
- □ Separate your airfreight consignment from your sea freight

#### The Big Day

□ Confirm service meter readings and keep a spare copy of readings

- □ Switch off power and water supplies (if necessary)
- Lock all windows and doors
- □ Drop keys off with estate agent
- □ Exchange contact numbers and agree meeting time with removals team
- □ Confirm you have provided all required documentation for your sea freight/airfreight consignment

### **Britannia** Tel: **0845 6006661**

### www.britannia-movers.co.uk

